

Client Name _____ Member # _____

EMERGENCY INSTRUCTIONS HOW TO REQUEST ASSISTANCE

If your loved one passes unexpectedly at home

- Call 911
- DO NOT Call a funeral home
- Call the emergency hotline

If your loved one is very ill or in hospice

- Contact customer support to pre-arrange services
- After the passing call the emergency hotline

If your loved one passes in the Hospital

- DO NOT Call a funeral home
- Call the emergency Hotline

If your loved one passes away in another State or Country

- DO NOT Call a funeral home
- Call the Emergency Hotline OR
- Call the International Line (WhatsApp)

EMERGENCY HOTLINE

877-398-4413

for United States

+1-305-877-2665

for international assistance



All claims and funeral arrangements are handled by NASER Global, not Sequoia